



about our insurance services

Assured Funding Ltd
Registered Office
109 Maldon Road
Colchester
Essex
CO3 3AX
Telephone: 0808 123 1 321
www.assuredprotection.co.uk

1. The Financial Conduct Authority (FCA)

The FCA is the independent watchdog that regulates financial services. Use this information to decide if our services are right for you.

2. Whose products do we offer?

- We offer products from a range of insurers.
- We only offer products from a limited number of insurers.
- We only offer products from a single insurer Legal and General for Life cover and Critical Illness term plans.

3. Which service will we provide you with?

- We will advise and make a recommendation for you after we have assessed your needs
- You will not receive advice or a recommendation from us for Life cover and Critical Illness plans. We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.

4. What will you have to pay us for our services?

- A fee of £ for Life cover and Critical Illness plans.
- No fee for Life cover and Critical Illness plans

You will receive a quotation which will tell you about any other fees relating to any particular insurance policy.

5. Who regulates us?

Assured Funding Ltd is an Appointed Representative of Connect IFA Ltd which is authorised and regulated by the Financial Conduct Authority. Connect IFA Ltd.'s Financial Services Register number is 441505

Our permitted business is Insurance Mediation.

You can check this on the Financial Services Register by visiting the FCA's website www.fca.org.uk/register or by contacting the FCA on 0800 111 6768.

6. What to do if you have a complaint

If you wish to register a complaint, please contact us:

...in writing Write to Connect IFA Ltd Complaints Department 39 Station Lane, Hornchurch, Essex RM12 6JL

... by phone Telephone 01708 676135

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service www.financial-ombudsman.org.uk.

7. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Insurance advising and arranging is covered for 90% of the claim, without any upper limit.

Further information about the compensation scheme arrangements is available from the FSCS.